

## Brad Alford

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**From:** T#### M#### [####@CommunityYouthServices.Org]  
**Sent:** 05 September 2007 22:40  
**To:** Brad Alford  
**Subject:** RE: Exclaimer Evaluation

Brad,

We've been using your Exclaimer product for the past couple days now. WOW! I must say, I am quite impressed. It was super easy to set up. I really liked the auto-whitelist feature. Overall, this was probably one of the easiest and effective products I've ever deployed.

Thank you for making such a great product!

-T#### M####

Network Administrator  
Community Youth Services  
360-###-### x###  
[www.communityyouthservices.org](http://www.communityyouthservices.org)

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**From:** Brad Alford [mailto:brad.alford@exclaimer.com]  
**Sent:** Thursday, August 30, 2007 11:09 AM  
**To:** T#### M####  
**Subject:** Exclaimer Evaluation



Use Exclaimer to maximize the performance of your email systems

Hello T####

Thank you for downloading and evaluating our Exclaimer application. To make sure that you receive the best service possible I have been assigned as your Exclaimer Representative. I'm here to provide you with all the information that you might need to successfully install or trial our software.

Before you do anything with our download it's a good idea to look at the documentation area of our website <http://www.exclaimer.com/documentation> where you can find Quick Start Guides, User Manuals, Leaflets, Top Tips and White Papers. It will probably help answer a few of your questions about the installation and set up process before you actually get started.

Should you have any problems installing or setting up our software you can always contact Exclaimer Support by phone at 1.800.450.9631 (option 2) or by email [support@exclaimer.com](mailto:support@exclaimer.com). Alternatively, you can try our online forum at <http://forums.exclaimer.com/forums/>.

Thank you for your interest in Exclaimer. If you have any questions or concerns, please don't hesitate to contact me directly by phone on 613.237.6083 x201 or by email [brad.alford@exclaimer.com](mailto:brad.alford@exclaimer.com).

Regards,

**Brad Alford**  
Client Service & Support

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[Exclaimer office locations and contact details](#)



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