

Exclaimer Signature Manager 2.0 Release Notes



Exclaimer

UK +44 (0) 1252 531 422

USA 1-888-450-9631

info@exclaimer.com

Contents

About these Release Notes.....	3
Release Number.....	3
Hardware	3
Software.....	3
Hardware	3
Software.....	3
Downloading.....	4
Installing.....	4
Uninstalling	4
Export Steps	4
Upgrading.....	5
Functionality Changes and Enhancements.....	5
Other Resources.....	6
Disclaimer Support.....	6
Disclaimer Sales.....	6
Copyright Notice	7

About these Release Notes

Release Number

The current Release Number for this product is: 2.0.40531.1

System Requirements – Exclaimer Signature Manager Console

Hardware

	Minimum Requirements	Recommended Requirements
CPU	x86 or x64 architecture-based computer. Intel Itanium family IA64 processors are not supported.	
Memory	2 GB	4 GB
Disk Space	350 MB	500 MB
Screen Resolution	1024 x 768 pixels	1152 x 864 or higher

Software

	Minimum Requirements
Operating Systems	Windows Server 2003 x86 (including all service pack levels) Windows Server 2003 R2 x86 and x64 (including all service pack levels) Windows Server 2008 x86 and x64 (including all service pack levels) Windows Server 2008 R2 Windows Small Business Server 2003 Windows Small Business Server 2008 Windows Small Business Server 2011 Windows XP x86 and x64 (including all service pack levels) Windows Vista x86 and x64 (including all service pack levels) Windows 7 x86 and x64
Microsoft .NET Framework	Microsoft .NET Framework 2.0

System Requirements – Client (ExSync.exe)

Hardware

	Minimum Requirements	Recommended Requirements
CPU	x86 or x64 architecture-based computer	
Memory	512MB	1 GB
Disk Space	20 MB	20 MB

Software

	Minimum Requirements
Operating Systems	Windows Server 2003 x86 (including all service pack levels) Windows Server 2003 R2 x86 and x64 (including all service pack levels) Windows Server 2008 x86 and x64 (including all service pack levels) Windows Server 2008 R2 Windows Small Business Server 2003

	Minimum Requirements
	Windows Small Business Server 2008 Windows Small Business Server 2011 Windows XP x86 and x64 (including all service pack levels) Windows Vista x86 and x64 (including all service pack levels) Windows 7 x86 and x64
Outlook	Outlook 2003 (including all service pack levels) Outlook 2007 (including all service pack levels) Outlook 2010 x86 and x64
Outlook Web Access (OWA) \ Outlook Web Apps	Outlook Web Access 2003 Outlook Web Access 2007 Outlook Web Apps 2010

Downloading

Please refer to the following link on the Exclaimer website:

<http://www.exclaimer.com/Download-Center/DownloadForm-SM.aspx>.

Installing

Download the 'Signature Manager 2.0' installation file 'setup.exe' and run on the Microsoft Exchange Hub Transport Server. An MSI is available from support by contacting support@exclaimer.com.

Uninstalling

Uninstall can be achieved via the 'setup.exe' or MSI for the currently installed version of 'Signature Manager 2.0' or via 'Add/Remove Programs' in Windows 2003 and Windows XP or 'Programs and Features' in Windows 2008, Windows Vista and Windows 7.

The configuration files are located in the following folder and will not be removed as part of the uninstall process:

Operating System	Location
Windows Server 2003 x86 and x64 Windows Server 2003 R2 x86 and x64 Windows Small Business Server 2003 Windows XP x86 and x64	\Documents and Settings\All Users\Application Data\Exclaimer Ltd\Signature Manager
Windows Server 2008 x86 and x64 Windows Server 2008 R2 Windows Small Business Server 2008 Windows Small Business Server 2011 Windows Vista x86 and x64 Windows 7 x86 and x64	\ProgramData\Exclaimer Ltd\Signature Manager

The uninstall process will not lose any of your configuration or settings. However as a backup precaution you may wish to export your configuration.

Export Steps

1. Open the Exclaimer Console
2. Select the 'Exclaimer' node

3. Open the 'Action' menu
4. Select 'Export Configuration...'
5. Select a location and filename for the export
6. Press Save

This will export all your settings including all your templates and licensing data.

Upgrading

Upgrading can be achieved by uninstalling the current version and then installing the new version. Please refer to the install and uninstall instructions above.

IMPORTANT

Signature files may stop being deployed once you have upgraded. To resolve this issue please follow the steps below:

- 1) Using Windows Explorer, browse to the location of the deployment share and open the shared folder.
- 2) Delete the files called Exsync.exe and Exsync.cfg as well as the folder containing the signatures. (The folder created by Signature Manager that is used to store the signatures is named as per the extension of your full DNS name for your internal domain.) **Note:** This will not remove signatures that have already been downloaded to the Outlook Signatures directory on the local machine.
- 3) Once all the files have been successfully removed return to the Signature Manager console. Click Exclaimer > Signature Manager > Settings tab. Disable the check box "Enabled Signature Manager Policies" and then enable it again. Click the Save button at the top.

Performing this step immediately starts the operation of re-creating the files and folders deleted previously but with the correct permissions. For further information please refer to the [Exclaimer Signature Manager Knowledge Base](#).

Functionality Changes and Enhancements

- Altered the automatically configured permissions for the deployment share folder.
- "OWA update from server" option now impersonates specified credentials to avoid reconfiguring deployment share permissions for non-admin users.

Other Resources

Exclaimer Support

World Wide Email Support: support@exclaimer.com

Exclaimer Knowledge Base: <http://www.exclaimer.com/support-home/KB.aspx>

Exclaimer Forums: <http://forums.exclaimer.com/forums/>

UK - Telephone: +44 (0) 1252 531 422

USA & Canada - Telephone: +1-888-450-9631

South Africa - Telephone: +27 (0) 11 561 0900

Netherlands - Telephone: +31 (0)228-567066

Germany - Telephone: +49 (0) 421 5371 458

Rest of the World, UK - Telephone: +44 (0) 1252 531 422

Exclaimer Sales

UK Sales: sales@exclaimer.com

Telephone: 01252 531422

US & Canada Sales: usasales@exclaimer.com

Telephone: +1-888-450-9631

Holland Sales: sales@exclaimer.nl

Telephone: +31 (0)228-567066

Germany Sales: sales@exclaimer.de

Telephone: +49 (0) 421 5371 458

South African Sales: sales@exclaimer.co.za

Telephone: +27 (0) 11 561 0900

Hungary Sales: sales@exclaimer.com

Telephone: +36 20 422 3984

France Sales: sales@exclaimer.com

Telephone: 00 33 4 76 21 17 03

Spain Sales: sales@exclaimer.es

Telephone: +34 947 257 714

Rest of the World (UK): sales@exclaimer.com

Telephone: +44 1252 531422

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