

Migrating from a 32bit to a 64bit environment

IMPORTANT! - For 32bit users upgrading to a 64bit version, this is a chargeable upgrade that requires a new license within 30 days of installation. For full details contact upgrades@exclaimer.com.

Migrating your mail rules and other settings from Exclaimer Mail Utilities 4.XX to a Exclaimer Mail Utilities 2007 4.6 installation

- From your current installation of Exclaimer Mail Utilities copy the following files and folder to disk or memory stick:
..\exclaimer\exclaimer.xml, ..\exclaimer\exclaimer4.xml or ..\exclaimer\Mail Utilities.4.50.xml (the name of this file depends on the version of Mail Utilities you have previously installed)
..\exclaimer\ad.xml
..\exclaimer\ControlPanel\template.xml
..\exclaimer\UserFiles*

They can be found in the Exclaimer installation directory on your 32bit server.

- Install Exclaimer Mail Utilities 2007 on to your new Exchange 2007 server and complete the set up wizard applying all the default options. Close the Exclaimer Mail Utilities Control panel.
- Delete or rename the file called Mail Utilities.4.50.xml in the Exclaimer installation directory of your Exchange 2007 server.
- Paste the old control files (exclaimer.xml or Mail Utilities.4.50.xml, AD.xml, template.xml, and the UserFiles folder) into the Exclaimer installation directory of your Exchange 2007 server. **IMPORTANT!** - NETWORK SERVICE account must have full control over the Mail Utilities.4.50.xml file on the new server.
- Start the Exclaimer Mail Utilities Control panel.

Note - If you are migrating from a version of Mail Utilities older than 4.50 then the set up wizard will appear again to update your old control file. Once you complete the Setup Wizard your new control file will include all your old mail rules and other settings.

IMPORTANT! – Make sure you update any file or folder references in your email disclaimer rules to reflect the new location of your UserFiles folder. Failure to do this will result in no disclaimers being added to your email.

If you have any question or queries you can contact Exclaimer Technical Support on +44 (0) 845 050 2300. Alternatively, you can email them at support@exclaimer.com.